
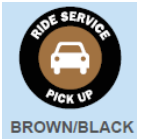
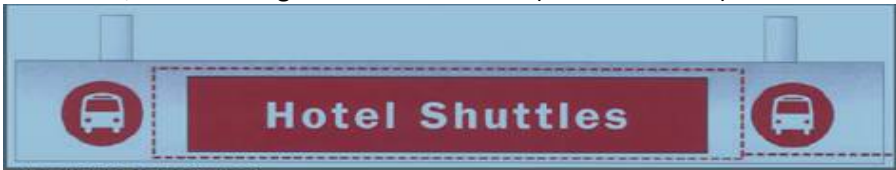

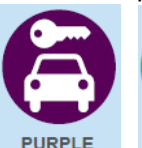








Single Level Bussing

Single Level Bussing program will go into operation on Monday, January 23, 2017. The program will have commercial vehicles in the Central Terminal Area (CTA) operate on one level rather than on both. Private parking shuttle and Lot C Bus will drop-off and pick-up passengers on the upper/departure level. Hotel shuttles will do the same on the lower/arrival level. The goal is to reduce the number of loops made by these vehicles and thus ease traffic congestion in the CTA roadways. Below is additional information about the program.

Start date and time	Monday, Jan. 23 rd at 0300 hours
*Upper level operation only	<ul style="list-style-type: none"> ▪ Private Parking Shuttles (Wally Park, Park 'N Fly, etc.) ▪ LAX Shuttle "C" Bus ▪ TNCs (Uber and Lyft)
*Lower level operation only	<ul style="list-style-type: none"> ▪ Hotel shuttles (Marriott, Embassy, Hilton, etc.) ▪ Four operators that service both hotel and parking lot elected to operate on the lower level
What will NOT change	<ul style="list-style-type: none"> ▪ Rental car shuttles – will continue to drop off on the upper level and pick up on the lower level ▪ Employee shuttle
Objective	<ul style="list-style-type: none"> ▪ Reduce CTA roadway congestion ▪ Eliminate up to 2,300 trips weekly in the CTA by private parking and hotel shuttles ▪ Improve operational efficiency for bus operators (save fuel, reduce personnel cost) ▪ Reduce emission
Curb zone signage	<ul style="list-style-type: none"> ▪ Upper, lollipop signs - "Shuttle Zone – Private Parking Lots" and "Ride Service Pick Up" (8 total) <ul style="list-style-type: none"> ○ Between T1/T2, T3/TBIT, and T4/TBIT ○ At T3, T5, T6 and T7/T8 <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>ORANGE/BLACK</p> </div> <div style="text-align: center;">  <p>BROWN/BLACK</p> </div> </div> ▪ Lower, overhead signs – "Hotel Shuttle" (same locations) <div style="text-align: center; margin-top: 10px;">  </div> ▪ Signs for other transportation modes on the lower level <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 10px;"> <div style="text-align: center;">  <p>RED</p> </div> <div style="text-align: center;">  <p>PURPLE</p> </div> <div style="text-align: center;">  <p>GREEN</p> </div> <div style="text-align: center;">  <p>BLUE</p> </div> </div> <p style="text-align: center; margin-top: 5px;">Hotel Shuttle Rental Car Flyaway LAX Shuttle/Green Line</p>

	   <p>YELLOW ORANGE DARK BLUE</p> <p>Taxi Shared Ride Vans LAX Access</p>
<p>Way finding signage</p>	<ul style="list-style-type: none"> ▪ Hundreds of signs to be installed ▪ Not all in place by Jan. 23rd ▪ Temporary A-frame signs in place now 
<p>Customer service effort</p>	<ul style="list-style-type: none"> ▪ Team of LAXceptional Courtesy (TLC) – LAWA employees, 0900-1500 hours for two weeks ▪ Information booths in terminals staffed ▪ GEMs deployed
<p>Awareness campaign</p>	<ul style="list-style-type: none"> ▪ LAX internet site (in development) ▪ C Bus shuttle campaign by CDG and by LAZ Parking ▪ Public Relations to release press statement, maintain social media ▪ Highlighted link from LAX website ▪ Audio message in the CTA ▪ Changeable Message Signs in the roadway

*Exception will be made for ADA passengers. Guideline will be stated on the Single Level Bussing website.

For questions or comments regarding this advisory please contact Landside Operations Manager, Richard Chong at rchong@lawa.org

Issue Date: January 17, 2017

Subject: Single Level Bussing

*The LAX Operations Advisory will be posted on LAWA's Airport Operations web site and can be retrieved at <http://www.lawa.org/airops.aspx>

