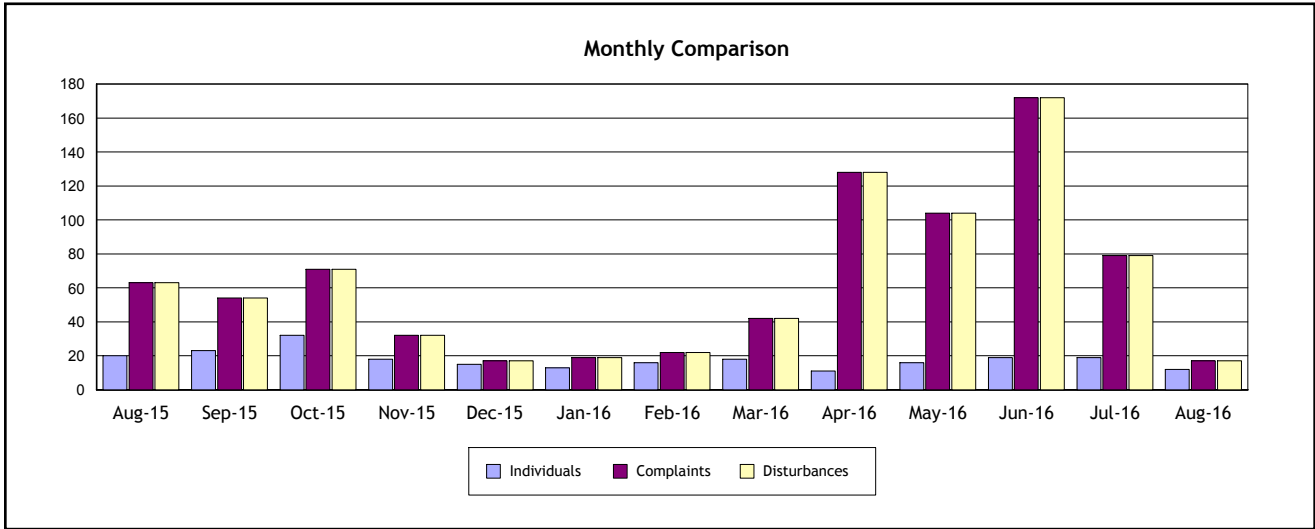


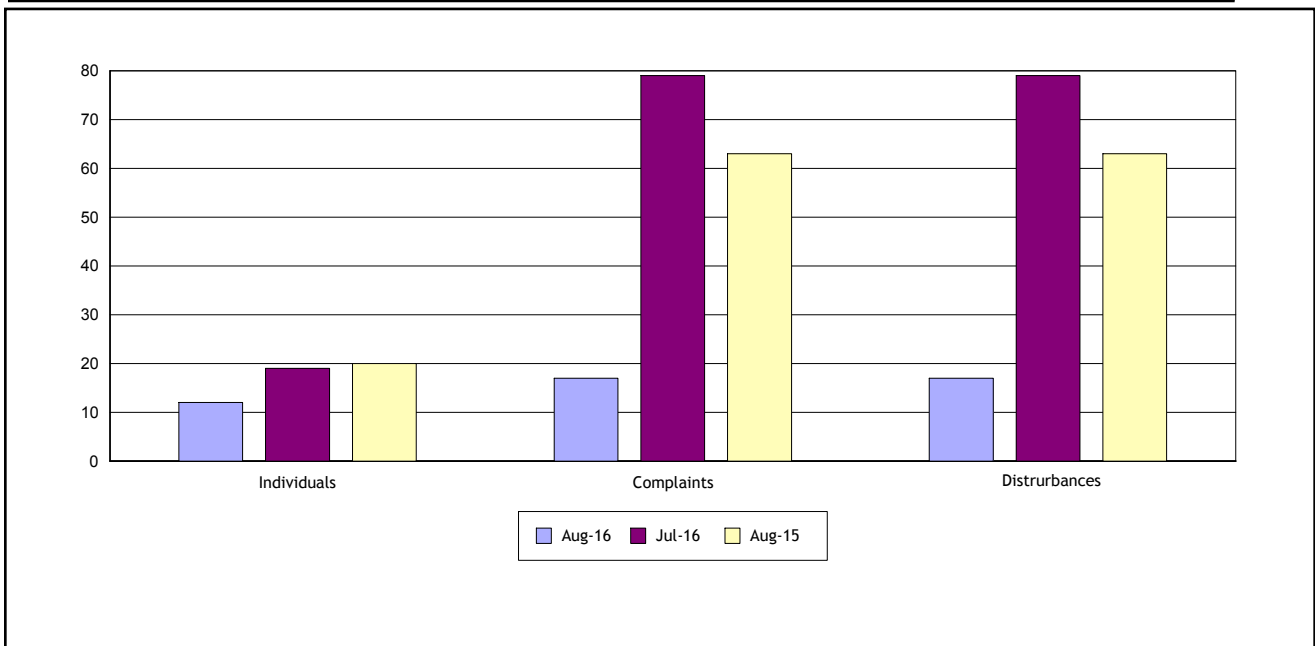
Individuals Submitting Noise Complaints 12

Noise Complaints Received 17

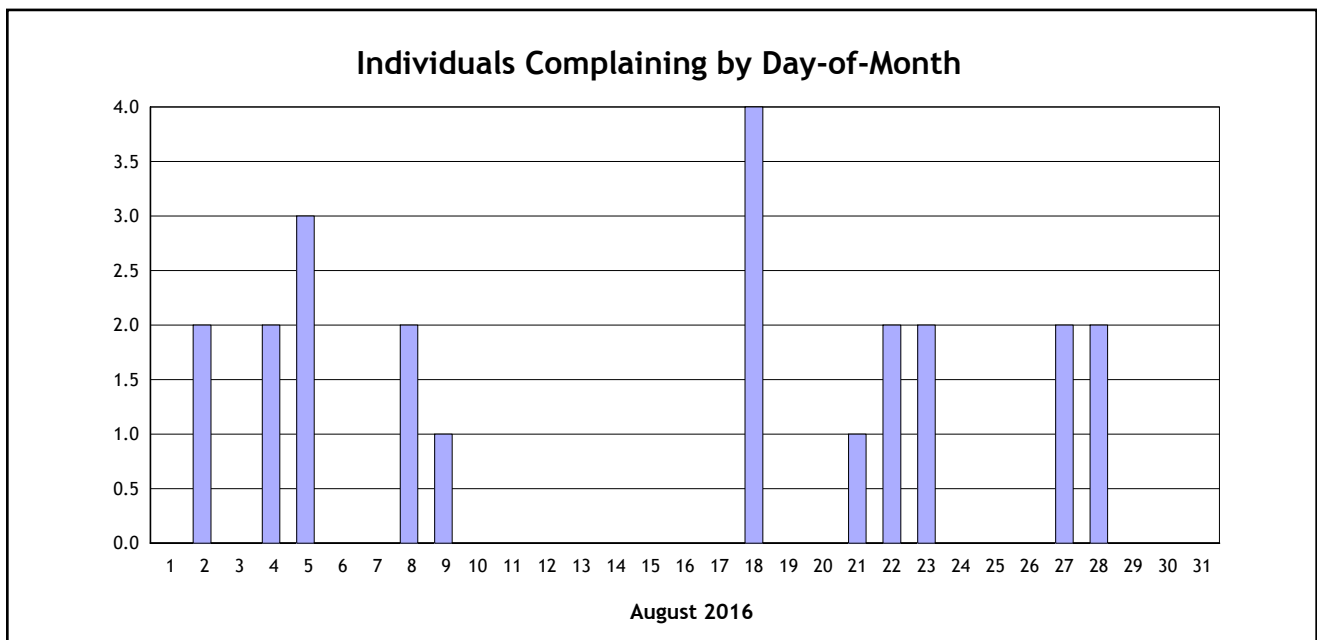
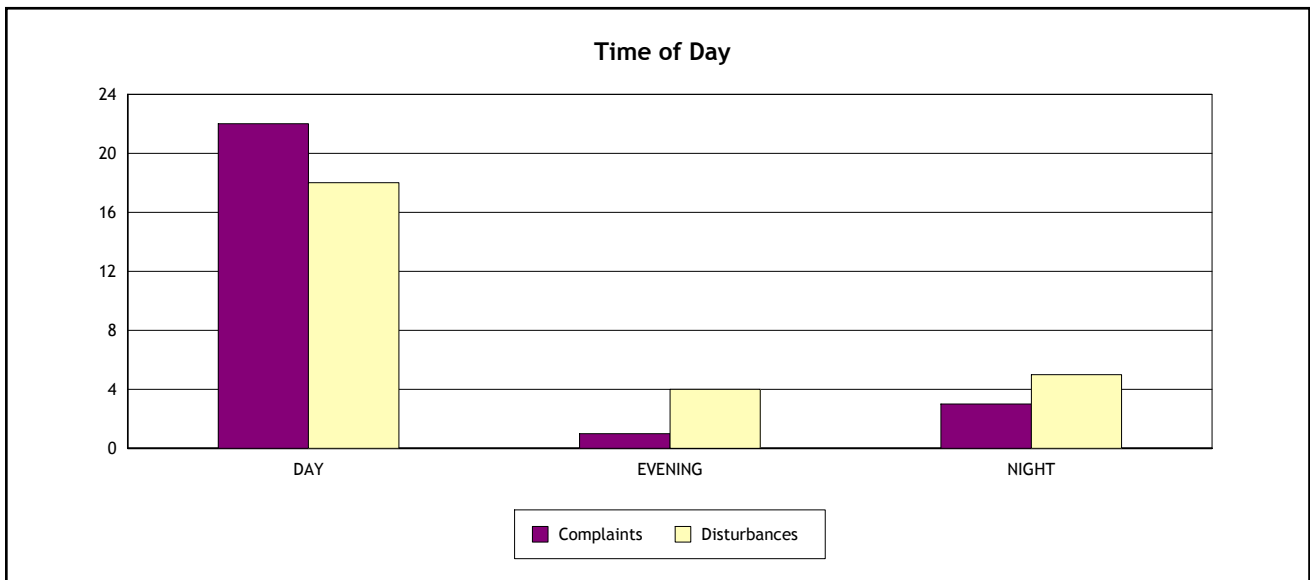
Noise Disturbances Reported 17













	August 2016	July 2016	% Change	August 2015	% Change
Individuals	12	19	-37%	20	-40%
Complaints	17	79	-78%	63	-73%
Disturbances	17	79	-78%	63	-73%



	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	22	1	3
Disturbances	18	4	5



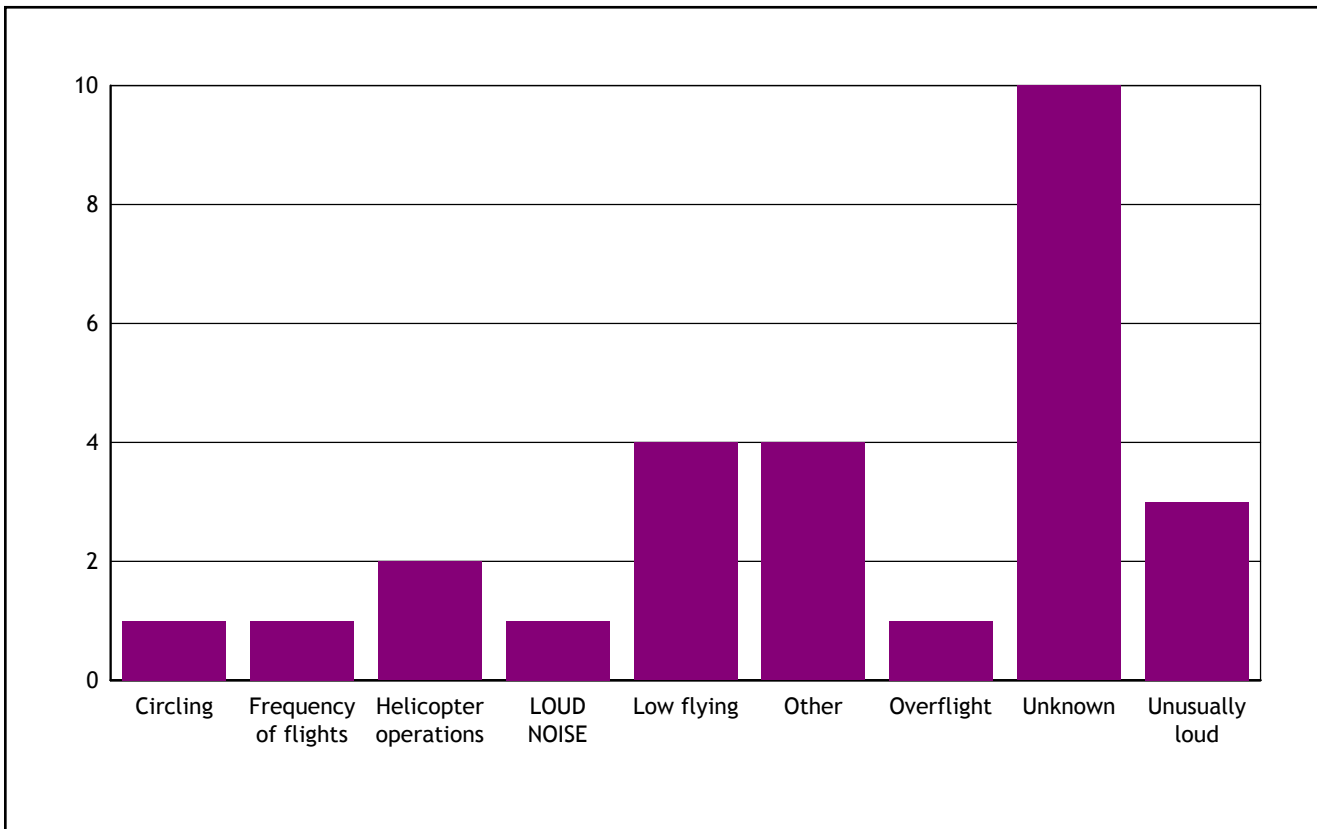
City	Individuals	Complaints	Percentage of Complaints**
Chatsworth	2	2	7% 
Glendale	1	1	4% 
Granada Hills	1	1	4% 
Lake Balboa	1	2	7% 
Los Angeles	7	8	30% 
Port Jefferson	1	1	4% 
Sherman Oaks	3	7	26% 
Van Nuys	3	5	19% 
TOTAL	19	27	0 10 20 30 40 50 60 70 80 90 100

Individuals	Complaints	Percentage of Complaints**
Individuals Reporting 2 To 5 Complaints	14	52% 
Individuals Reporting One Complaint	13	48% 
TOTAL	Individuals : 19	27
		0 10 20 30 40 50 60 70 80 90 100

* One individual reporting 6 or more complaints shown by city.

** All percentages are rounded to the nearest whole number.

<i>Type of Disturbance*</i>	<i>Number of Complaints</i>
Circling	1
Frequency of flights	1
Helicopter operations	2
LOUD NOISE	1
Low flying	4
Other	4
Overflight	1
Unknown	10
Unusually loud	3
TOTAL	27



Note: * As reported by complainant.

Contact		Disturbance		City	Disturbance**	Findings
Date	Time	Date	Time			
8/04/2016	4:42 pm	8/04/2016	4:35 pm	Glendale	Overflight	The aircraft you reported on Thursday, August 4, 2016 at 16:35 was a Cessna C172 that was conducting a traffic watch assignment. This aircraft was direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The Cessna C172 was circling your neighborhood at approximately 2155 feet Mean Sea Level (MSL). This flight terminated at 17:49 on runway 16L at Van Nuys Airport (VNY). In the approximate same time frame, a helicopter operated by the Glendale Police Department (GPD) was circling your neighborhood at approximately 1110 feet MSL. This helicopter was conducting official GPD business and was under the direction and control of FAA ATC. Please note that airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
8/05/2016	12:30 pm	8/05/2016	12:19 pm	Sherman Oaks	Low flying	The aircraft noise you reported on Friday, August 5, 2016 at 12:19 was associated with the departure of a modified Stage 3 Boeing B737. The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and was consistent with normal VNY departure operations. However, this flight failed to meet the voluntary VNY Fly Friendly Quiet Jet Departure Program target noise level for B737 airplanes. The operator of this aircraft has been notified by staff regarding the deviation from the voluntary program and was requested to make the necessary adjustments to better comply with the program to minimize noise impacts on the surrounding neighborhoods. Flight patterns and altitudes for aircraft are standardized and determined by FAA procedures and electronic navigational aid equipment. These air routes are established to ensure flights, from various directions, receive adequate separation while approaching and departing Los Angeles area airports. Please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific

Note : Investigation currently limited to one report of disturbance per complaint, and a maximum of five complaints per individual per month.

* Complaints exceeding monthly limit and/or anonymous complaints are not investigated and are not shown.

** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
8/22/2016	10:08 am	8/22/2016	10:08 am	Van Nuys	Other	Your residence is located near the standard arrival route for runways 16R and 16L and is subject to numerous arrival aircraft on final approach for landing at Van Nuys Airport (VNY). Flight patterns and altitudes for aircraft are standardized and determined by FAA procedures and electronic navigational aid equipment. These air routes are established to ensure flights, from various directions, receive adequate separation while approaching and departing Los Angeles area airports. Please note that airports, including VNY, do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA at FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for more information regarding this matter.
8/22/2016	8:12 pm	8/22/2016	7:57 pm	Sherman Oaks	Unknown	The aircraft noise you reported on Monday, August 22, 2016 at 19:57 was associated with an Airbus A320 departure from VNY runway 16R. The departure was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and was consistent with normal VNY departure operations. The aircraft passed over your neighborhood at approximately 2125 feet Mean Sea Level (MSL). The location of your residence and surrounding community is subject to numerous aircraft transiting to and from the many Southern California airports, including VNY. It is not uncommon for aircraft departing VNY to overfly your community for destinations to the south, the north or the east. In addition, the volume of jet operations at VNY have increased since reaching a low in 2009, and as such, compared to the past few years, there may be more frequent jet departures over your community. Please note, airports do not have jurisdictions over aircraft in flight, how frequently or where the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) may sequence aircraft. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity.
8/27/2016	12:36 am	8/27/2016	12:31 am	Lake Balboa	Unknown	The aircraft you reported on Saturday, August 27, 2016 at 00:31 was a Falcon 900EX (F900) that departed from VNY runway 34L to the north under the direction and control of the Federal Aviation Administration (FAA) SoCal Departure Air Traffic Controllers (ATC). The departure was consistent with normal VNY Northerly Operations. The pilot elected to takeoff in a northerly direction because the wind was 090 at 5 knots. Additionally, the

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
8/27/2016	10:23 pm	8/27/2016	8:20 pm	Chatsworth	Unknown	<p>pilot of this aircraft waited approximately four (4) minutes for a Citation C560 departure to the south on runway 16R. The pilot of the Citation jet elected to fly south as this was a crosswind condition that allowed pilot the choice of takeoff direction to maximize safety and performance of his/her aircraft. This flight was directed and controlled by FAA SoCal ATC and the departure was consistent with VNY Southerly Operations. Please note that airports do not control aircraft inflight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p> <p>The helicopter you reported on Saturday, August 27, 2016 at 20:20 was operated by the Los Angeles Fire Department (LAFD) under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and were conducting official LAFD firefighting and rescue training. Additionally, LAPD uses this area for specialized training. The aforementioned schedules are at random times and days or nights to improve operational readiness. Airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for all aviation matters.</p>

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** Disturbance is as reported by complainant.