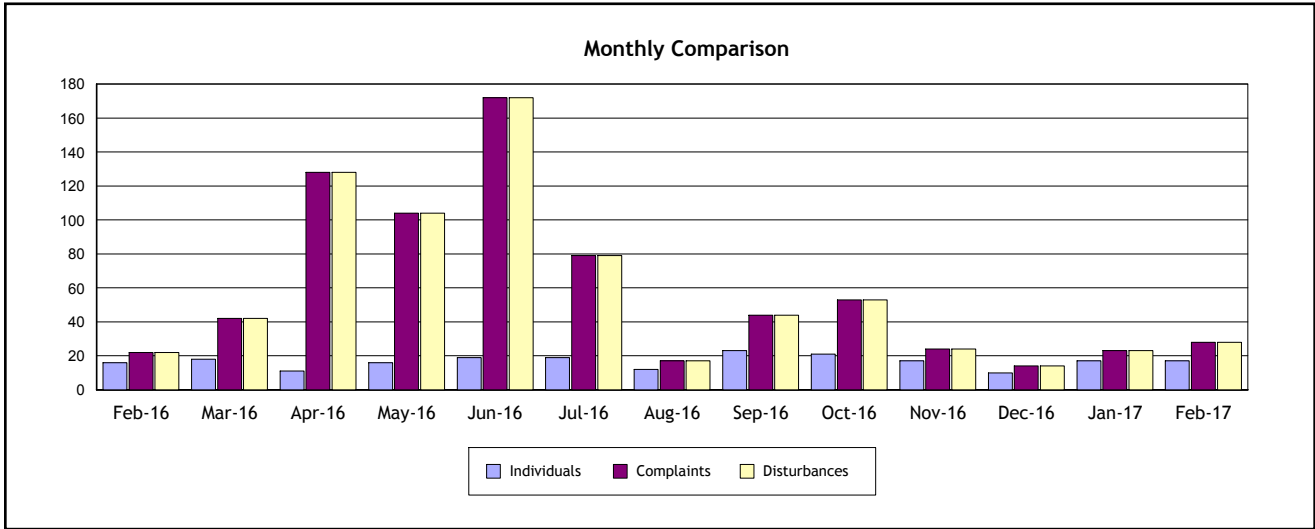
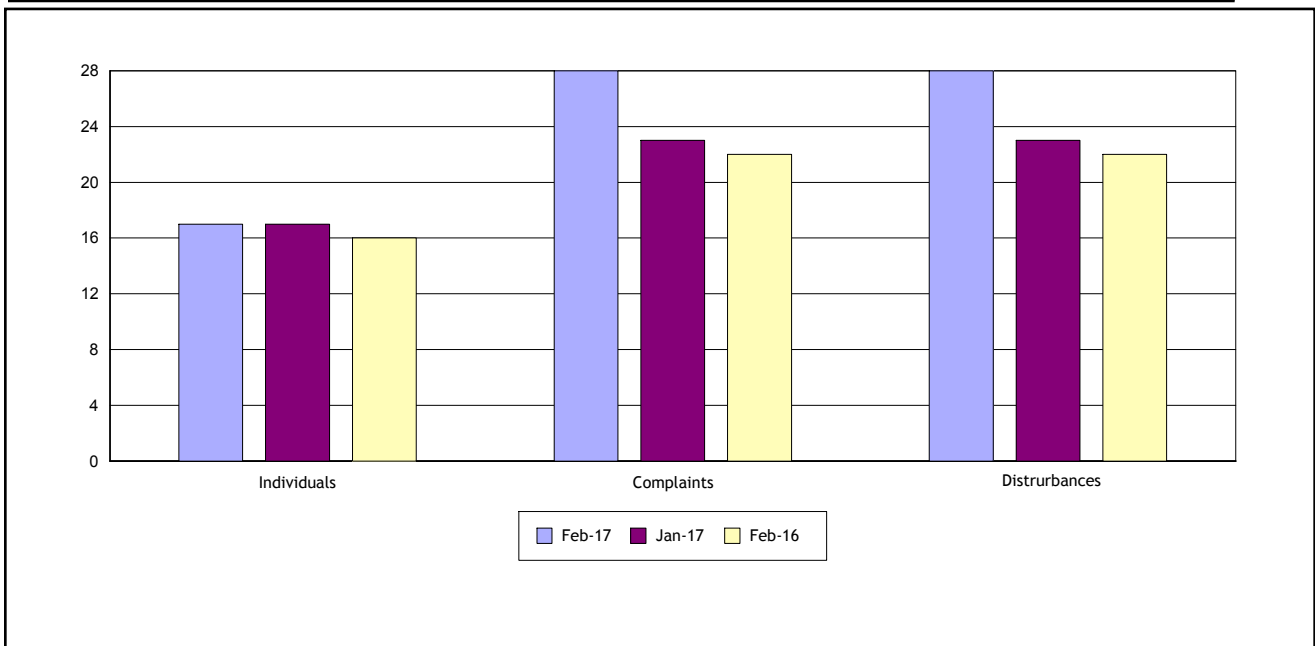


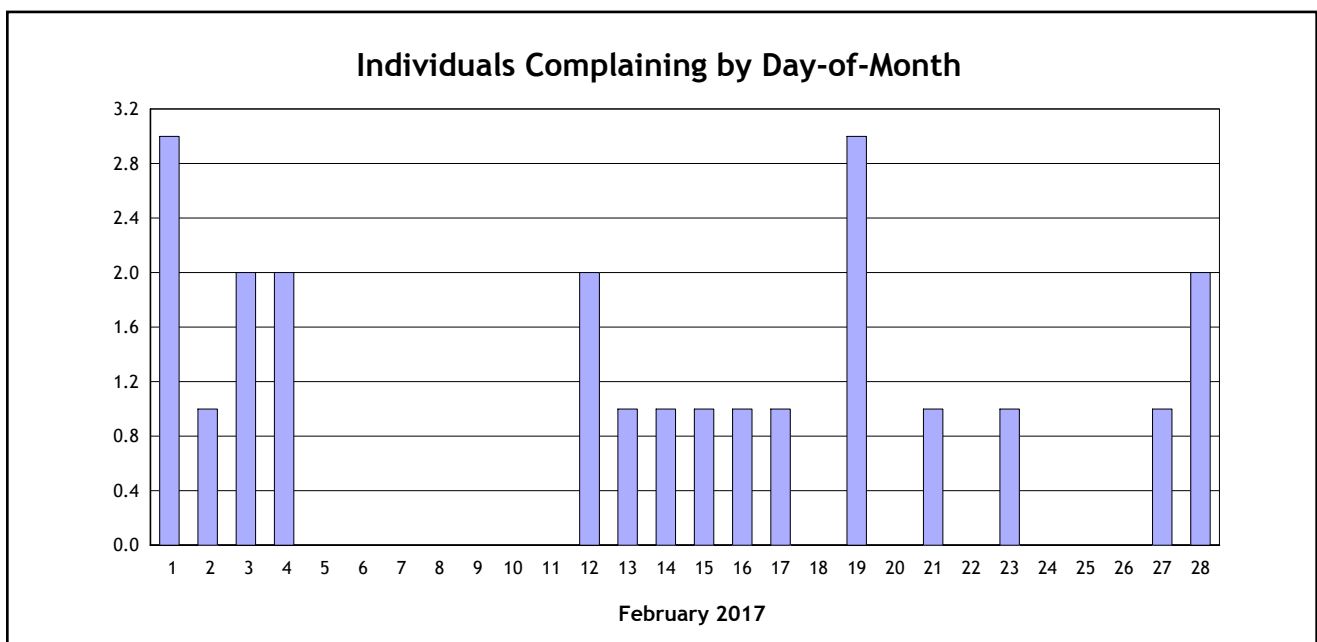
Individuals Submitting Noise Complaints	17
Noise Complaints Received	28
Noise Disturbances Reported	28













	February 2017	January 2017	% Change	February 2016	% Change
Individuals	17	17	0%	16	6%
Complaints	28	23	22%	22	27%
Disturbances	28	23	22%	22	27%





	Day (7:00 am - 7:00 pm)	Evening (7:00 pm - 10:00 pm)	Night (10:00 pm - 7:00 am)
Complaints	15	4	9
Disturbances	15	5	8



Period : February 2017

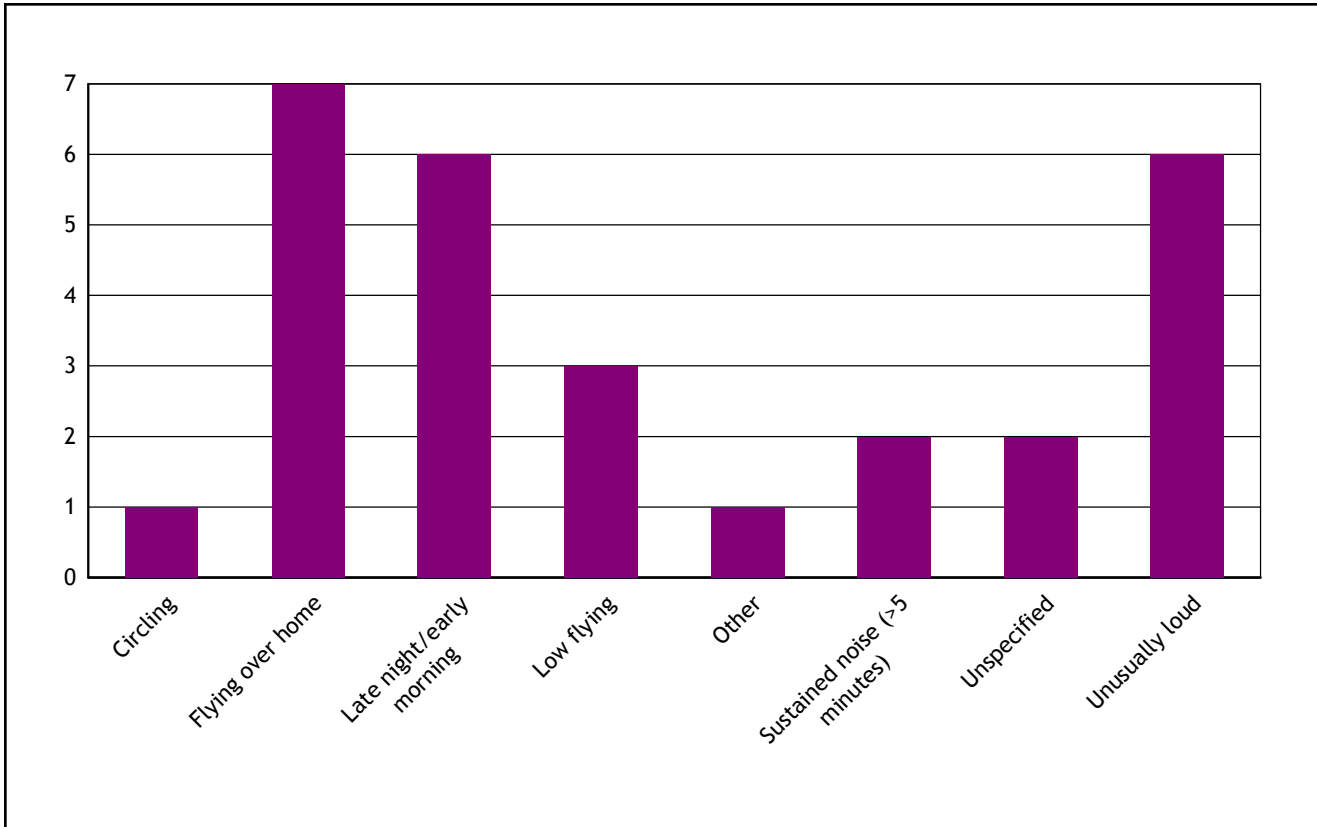
City	Individuals	Complaints	Percentage of Complaints**
Bell Canyon	1	2	7% 
Burbank	1	1	4% 
Encino	2	6	21% 
Laguna Niguel	1	1	4% 
Lake Balboa	3	7	25% 
Northridge	2	2	7% 
Pacoima	1	1	4% 
Redondo Beach	1	1	4% 
Sherman Oaks	3	4	14% 
Van Nuys	2	3	11% 
TOTAL	17	28	0 10 20 30 40 50 60 70 80 90 100

Individuals	Complaints	Percentage of Complaints**
Individuals Reporting 2 To 5 Complaints	17	61% 
Individuals Reporting One Complaint	11	39% 
TOTAL	Individuals : 17	28
		0 10 20 30 40 50 60 70 80 90 100

* One individual reporting 6 or more complaints shown by city.

** All percentages are rounded to the nearest whole number.

Type of Disturbance*	Number of Complaints
Circling	1
Flying over home	7
Late night/early morning	6
Low flying	3
Other	1
Sustained noise (>5 minutes)	2
Unspecified	2
Unusually loud	6
TOTAL	28



Note: * As reported by complainant.

Contact		Disturbance		City	Disturbance**	Findings
Date	Time	Date	Time			
2/01/2017	9:20 am	2/01/2017	9:20 am	Van Nuys	Other	<p>The helicopter you reported on Wednesday, February 1, 2017 at 09:20 was operated by the Los Angeles Police Department (LAPD) Air Support Division (ASD). The Helicopter arrived to Van Nuys Airport (VNY) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) via the Bull Creek Helicopter Route. This arrival was consistent with the preferred ingress/egress routes for helicopters. Please note that arrival and departure patterns at VNY are not within our jurisdiction, but we try to work with the FAA to minimize the impact on nearby residential areas. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety.</p> <p>Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.</p>
2/01/2017	10:27 pm	2/01/2017	10:22 pm	Lake Balboa	Unusually loud	<p>The jet airplane you reported on Wednesday, February 1, 2017 at 22:22 was a Federal Aviation Administration (FAA) certified Stage 3 Gulfstream G-III that departed from Van Nuys Airport (VNY) under the control and direction of FAA SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and the aircraft was in full compliance with the VNY Curfew Ordinance. Please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do" related to FAA regulations and local City Ordinances, including the Curfew Ordinance. The quick facts may be found by clicking the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/. You may also view the full text of the ordinance by clicking on "City of Los Angeles Ordinance Nos. 155727, 171889, 173215 and 181106" at the bottom of the Quick Facts.</p>
2/03/2017	6:19 pm	2/03/2017	3:34 pm	Sherman Oaks	Unusually loud	<p>The jet airplane you reported on Friday, February 3, 2017 at 15:34 was a Gulfstream G-IV that departed from VNY under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). The aircraft was approximately 2200</p>

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						<p>feet Mean Sea Level (MSL) as measured by VNY's Airport Noise and Operations Monitoring System (ANOMS) over your approximate residence. Note that the altitude of the aircraft is referenced against MSL and that the elevation of your residence is approximately 700 feet MSL (i.e. the aircraft was apporixately 1500 feet over your residence). Additionally, the Gulfstream G-IV was directed to climb to 14,000 feet Mean Sea Level (MSL) when turning over your neighborhood. The departure was consistent with normal VNY departure operations. Please note that airports do not direct or control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p> <p>Lastly, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.</p>
2/03/2017	10:37 pm	2/03/2017	9:30 pm	Pacoima	Unusually loud	<p>The aircraft you reported on Friday, February 3, 2017 at 21:30 was an arrival that landed at Whiteman Airport (WHP) at approximately 21:35 and was not associated with VNY operations. Please call WHP at (818) 896-5271 for further information regarding this operation. Please note that airports do not have jurisdiction on aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety.</p>
2/04/2017	9:57 pm	2/04/2017	9:00 pm	Lake Balboa	Sustained noise (>5 minutes)	<p>The ground noise and/or aircraft run-up for maintenance you reported on Saturday, February 4, 2017 at 2100 could not be identified during the time period. In an effort to reduce the inconvenience associated with engine tests/run-ups, maintenance restrictions exist between the hours from 19:00 until 07:00 the following morning. Engine maintenance run-ups are only allowed from 07:00 until 19:00 at designated areas. This enables aircraft maintenance personnel to perform all types of equipment tests during the unrestricted periods to eliminate the need for such activity during the evening and early morning hours. Additionally, VNY has an Airfield Superintendent on duty to immediately investigate and enforce any run-up complaints during the restricted hours. Please call the Duty Superintendent at Airport Operations at (818) 442-6506 for immediate attention.</p> <p>This is not a Noise Complaint Line and should only be used to report possible engine run-up</p>

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						activity. To file a noise complaint please visit http://www.lawa.org/VNYANC/ or call the Community Response Line (CRL) at 800-560-0010.
2/12/2017	10:19 pm	2/12/2017	10:15 pm	Encino	Flying over home	The jet airplane you reported on Sunday, February 12, 2017 at 21:15 was a Gulfstream G-IV that arrived to VNY under the direction and control of the Federal Aviation Administration (FAA) I Air Traffic Controllers (ATC). At the time, Northerly Operations were in effect at Van Nuys Airport (VNY) due to northerly wind conditions. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance. Our investigation further shows that the arrival was approximately 1690 feet Mean Sea Level (MSL). Under ATC's direction, this aircraft overflew your neighborhood to safely descend and land on runway 34L. Airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
2/13/2017	10:58 pm	2/13/2017	10:56 pm	Lake Balboa	Late night/early morning	The airplane noise you reported on Monday, February 13, 2017 at 22:56 was a Stage 3 Gulfstream G-550 that departed from VNY under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations and was not restricted by the VNY Noise Abatement and Curfew regulations.
2/15/2017	1:08 am	2/15/2017	1:02 am	Lake Balboa	Late night/early morning	The aircraft noise you reported on Wednesday, February 15, 2017 at 01:02 was associated with a FAA certified Stage 3 Gulfstream G-III departure from VNY. The departure from runway 16R was under the control and direction of Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC) and was consistent with normal VNY departure operations. Please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do" related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Please note that VNY airport does not have jurisdiction over the timing of flights nor over how/where the pilot flies while an aircraft is in flight. The Federal Aviation Administration has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles,

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						CA 90009 for further information.
2/16/2017	10:48 am	2/16/2017	10:48 am	Bell Canyon	Late night/early morning	The jet airplane you reported on Thursday, February 16, 2017 at 10:48 was an arrival to Hollywood Burbank Airport (BUR) and not associated with VNY operations. Please contact the Hollywood Burbank Airport Hotline at (800) 441-0409 for further information regarding this flight. Airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety.
2/16/2017	10:51 am	2/15/2017	3:50 pm	Bell Canyon	Sustained noise (>5 minutes)	The jet airplane you reported on Wednesday, February 15, 2017 at 15:50 was an arrival to Hollywood Burbank Airport (BUR) and not associated with VNY operations. Please contact the Hollywood Burbank Airport Hotline at (800) 441-0409 for further information regarding this flight. Airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety.
2/19/2017	9:38 am	2/19/2017	9:30 am	Lake Balboa	Unspecified	The aircraft noise you reported on Sunday, February 19, 2017 at 09:30 was Falcon 50 departure from Van Nuys Airport (VNY). The departure from VNY runway 16R was under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC) and was consistent with normal VNY departure operations. Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the VNY Fly Friendly Quiet Jet Departure Program was not exceeded.
2/19/2017	9:40 am	2/19/2017	8:38 am	Lake Balboa	Unusually loud	The jet aircraft departures that you referenced on Sunday, February 19, 2017 at 08:38, 09:30 and 09:42 comply with all City of Los Angeles and Federal regulations/laws and were consistent with normal VNY departure operations. Specifically, the three aircraft are rated below the 77.0 dBA maximum "TAKEOFF" certification levels listed in the FAA Advisory Circular 36-3 Appendix 2 and referenced in the Noisier Jet Phase-Out Ordinance. Note that these levels are determined by the FAA under controlled conditions at their facility in Oklahoma City, OK and are just one of many criteria the FAA uses to certify and register aircraft for flight in the United States. Therefore, there is no relationship between these certification levels published by the FAA and the one-second noise readings available on the VNY WebTrak website. For more information, Please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						VNY "can" and "cannot do" related to FAA regulations and local City Ordinances. The quick facts and the City Curfew Ordinance may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ . Lastly, airports do not control aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.
2/19/2017	10:42 am	2/19/2017	10:42 am	Laguna Niguel	Flying over home	The aircraft you reported on Sunday, February 19, 2017 at 10:42 was a Challenger 350 (CL35) that departed from Van Nuys Airport (VNY) and arrived at McClellan-Palomar Airport (CRQ) under the control and direction of Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Please note that airports do not have jurisdiction on aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activities. This includes altitudes and direction of flight with the major emphasis on safety. Please contact the FAA by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information. Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/ .
2/21/2017	8:54 pm	2/21/2017	8:52 pm	Encino	Flying over home	The aircraft that you reported on Tuesday, February 21, 2017 at 20:52 was Citation C560 that was conducting a Medevac Operation (Lifeguard-Life Saving Operation). This departure was under the direction and control of the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). The departure passed over your neighborhood at approximately 2325 feet Mean Sea Level (MSL). Airports do not control aircraft in flight. The FAA has ultimate authority over aircraft flight patterns and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety.
2/23/2017	1:07 am	2/23/2017	1:07 am	Encino	Flying over home	The jet airplane you reported on Thursday, February 23 at 01:07 was a Gulfstream G-V that arrived to VNY under the direction and control of the Federal Aviation Administration (FAA) SoCal Air Traffic Controllers (ATC). This arrival flew south, turned over your neighborhood at approximately 2100 feet MSL and landed on runway 34L. The arrival to 34L was consistent with normal VNY northerly arrival operations. Whenever

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Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
						northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized.
2/27/2017	9:08 am	2/27/2017	5:00 am	Sherman Oaks	Late night/early morning	<p>The early morning departures that you reference comply with all City of Los Angeles and Federal Aviation Administration (FAA) regulations and laws. Van Nuys Airport has Airfield Superintendents that monitor all aviation activity. Any deviation from the VNY's Curfew regulation is reported to the City Attorney's Office for enforcement. Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do" related to FAA regulations and local City Ordinances. The quick facts and the City Curfew Ordinance may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.</p> <p>Please note that airports do not control aircraft in flight. The Federal Aviation Administration (FAA) has ultimate authority over aircraft and regulates virtually all aviation activity. This includes takeoffs, landings, altitudes and direction of flight with the major emphasis on safety. The FAA may be contacted by writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information. The departure that you selected on Monday, February 27, 2017 at 05:00 was a Stage 3 Embraer Legacy 600 that departed under the control and direction of the FAA SoCal Air Traffic Controllers (ATC). The departure was consistent with normal VNY departure operations. Additionally, the aircraft-specific Single Event Noise Exposure Level (SENEL) established in the voluntary VNY Fly Friendly Quiet Jet Departure Program was not exceeded. Please see page 8 of the VNY Noise Program brochure for more information on the program at: www.lawa.org/vnyanc.</p> <p>Lastly, the volume of jet operations at VNY has been increasing slightly each year with the improving economy since reaching a low in 2009, so compared to the past few years there may be more frequent jet departures over your community.</p>
2/28/2017	12:00 am	2/27/2017	4:30 pm	Sherman Oaks	Low flying	<p>The aircraft you reported on Monday, February 27, 2017 at 16:30 was a single engine propeller driven Cessna C172 Skyhawk that was circling over your neighborhood. Please be aware that airports do not control aircraft in flight. Aircraft fly under the control and direction of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). Some aircraft fly under Visual Flight Rules (VFR) and must adhere to FAA rules and regulations that govern such activities. The FAA has ultimate authority over aircraft flight patterns</p>

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** Disturbance is as reported by complainant.

Contact		Disturbance		City	Disturbance	Findings
Date	Time	Date	Time			
2/28/2017	8:57 pm	2/28/2017	8:50 pm	Encino	Flying over home	<p>and regulates virtually all aviation activity including takeoffs, landings, altitudes and direction of flight. To contact the FAA, please call (818) 904-6291(Safety issues) or in writing to FAA Western-Pacific Region, P.O. Box 92007, Los Angeles, CA 90009 for further information.</p> <p>Additionally, please refer to the Noise Management "quick facts" for a brief list of enforcement and regulatory actions VNY "can" and "cannot do," related to FAA regulations and local City Ordinances. The quick facts may be found online under the "Noise Management - Quick Facts" link at www.lawa.org/VNYNoise/.</p> <p>The jet airplane you reported on Tuesday, February 28, 2017 at 20:50 was a Gulfstream G-IVSP that arrived to VNY under the direction and control of the Federal Aviation Administration (FAA) Air Traffic Controllers (ATC). This arrival flew south, turned over your neighborhood at approximately 1900 feet MSL and landed on runway 34L. The arrival to 34L was consistent with normal Van Nuys Airport (VNY) northerly arrival operations. Whenever northerly winds occur, all aircraft arrivals and departures are directed to head north into the wind due to aircraft safety requirements, and to maximize aircraft performance during takeoffs and landings. During these conditions, the FAA Controllers conduct Northerly Operations at VNY, which is the opposite direction from Southerly Operations that is normally utilized.</p> <p>Lastly, VNY is a General Aviation Airport and as such, there are no scheduled carrier aircraft that operate at this facility. Alaska Airlines use Hollywood Burbank Airport (BUR) and Los Angeles International Airport (LAX) among other scheduled carrier airports. Please contact those airports for more information regarding this issue.</p>

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